

# Give your business the functionality

Each eve license offers the core phone system functionality to support your business needs.

## Core

eve's core phone system functionality is designed to cover all of your business communication requirements, from making and receiving calls to voicemail and music-on-hold.

All of eve's packages have these features at their core, with the exceptional addition of complimentary hunt groups allowing you full control of inbound and outbound calls at no extra cost.

## KEY BENEFITS

### Transfer

Pass calls to your co-workers with eve's easy-to-use controls. Choose between attended or blind transfer to announce the caller or pass straight through.

### Group pick-up

You can answer a co-worker's phone from your desk with the press of a button. Create secure pick-up groups through eve's state-of-the-art portal.

### On hold messaging

Advertise your products and services with customised messaging on hold. It is simple and straightforward to upload your own messages or music through eve's portal.

### Hunt groups

eve's versatile hunt group service will direct calls to unlimited users either all at the same time or in a pre-planned sequence. To control calls out of hours, assign custom time-of-day routing plans.

### Voicemail

You won't always be able to take a call, but eve's voicemail service will allow your callers to leave a message. You will be alerted via a notification on your handset or the message arriving in your email inbox. Customise your voicemail message easily and at any time using the handset.

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