

Stay protected from fraudulent activity

eve puts security and protecting your users as high priority. Utilising key features that help to protect users, the eve platform has a number of different measures to keep you safe.

Security

eve protect users from fraudulent activity such as hacking or excessive unauthorised call spends, through a number of measures. Always monitoring, eve carries out audits, password management and no dial through from voicemail.

Exceptional Call Protection (ECP)

Call volumes and patterns are monitored and reported against a predefined threshold, especially for high risk categories like premium rate calls.

When any unusual call activity is detected, you will receive an immediate alert and eve will block any vulnerable connections. If we agree that fraudulent activity has taken place, we'll ask you to report the matter to the police.

KEY BENEFITS

Comprehensive protection

eve provides 24-hour real time call monitoring so no attempt at fraud will ever be missed.

Reassurance

As telecoms fraud continues to make the headlines, you will be able to relax, safe in the knowledge that your business is protected.

Continual development

Fraud is becoming more sophisticated and eve's development will keep pace - introducing ever more vigilant processes and alerts to keep you even safer.

Security